

KJE Language Examination Centre



MONOLINGUAL EXAM

B1 WRITTEN TEST

ENGLISH

TOURISM

Exam papers	Maximum score	Required minimum	Time allowed	Dictionary
1. Reading 1	20 points	16 points	40 minutes	not allowed
2. Reading 2	20 points			
3. Writing 1	15 points	12 points	40 minutes	allowed
4. Writing 2	15 points			
Total score	70 points	--	80 minutes	--

Kodolányi János Egyetem

1. Reading 1

Read the 12 short texts, items A-L. Then read the sentences 1-10. Decide which sentence 1-10 goes best with which short text. Each sentence can only be used once. There are **two extra short texts that you will not need**. Mark your answers on ANSWER SHEET 1.

Hotel Reviews**A**

The hotel was excellent, I know that it has been criticised for the rooms, but modernisation of the rooms would ruin some of the character of the hotel. Perhaps the bathroom would benefit from a redecoration.

B

I am not dissatisfied, but on the first day my room smelled of cigarettes, which was a bit annoying. It was a hotel with magnificent architecture. Especially the baths were wonderful, I went there on the second morning, and it was a pleasure to get free entry to them.

C

The service and care were excellent. Just like you get in the Far East and sadly long forgotten in the UK and Europe. The staff were extremely helpful, I was impressed. I got a lot of things I didn't ask for, in short, they really made me feel comfortable.

D

It was a bonus that I could enter the spa every day. It was easy to get there directly; I could walk in my bathrobe. The weather was bad during my stay, but I spent the time treating my body. The room was too small, which I think is not good for a 4-star hotel. And the bed was terrible; it was too hard to sleep well.

E

With better management (how to get to the spa) and breakfast (coffee horrible, cooked dishes were cold, almost never a place to sit), plus the modernisation of bathrooms and some outside renovation, it could be one of the most beautiful hotels in Europe.

F

Easy walk across bridge to shopping and dining, excellent breakfast buffet, professional lobby and desk staff, English spoken. I appreciated the early check-in after a long flight. Direct connection to thermal baths was a big plus after walking all day in November weather.

G

The use of the spa and the fabulous, attentive and helpful staff made our visit memorable. Our prompt removal to a quiet room when we complained about noise at 1am proved that the hotel employs professionals.

H

We fully enjoyed the spa facilities, the Saturday evening Hungarian cultural event in the restaurant and the friendliness of the staff. Nevertheless, the quality of the meal in the restaurant on Saturday night was not up to a high standard as the cabbage rolls were not freshly made.

I

Excellent view of the Danube from the hotel room that adds to the relaxing atmosphere of the whole place. But small things spoil the experience. Things that need to be repaired: shower hose, tap, sofa and door of the wardrobe.

J

Even though it was the Formula 1 Grand Prix weekend, I believe our room was ridiculously overpriced! The view (if you could call it that) was of the roof of the indoor pools - for the price we paid it was very disappointing!

K

Nice, good located city hotel, unfortunately with unfriendly service. The breakfast buffet is very bland, but everything necessary is there. Rather 3 stars than 4. Extras such as cappuccino or fresh juice must be paid for.

L

Nice and clean hotel very close to the old town. I noticed only one small technical problem: the free wireless internet was usable only in the morning and late at night. Also the hotel is remarkably well organized, the staff (really everyone) are polite, they all speak very good English.

1. It was difficult for this person to find the spa.
2. This person could not use the internet in the afternoon.
3. This person couldn't have a pleasant rest in his room because of the uncomfortable furniture.
4. This person disliked some faulty things in the bathroom.
5. This person had both a positive and a negative experience on the same day.
6. This person had to pay for his/her drinks at the morning meal.
7. This person liked that he/she could use his/her room as soon as he/she arrived.
8. This person thinks that if the rooms looked more modern, the hotel wouldn't be so special.
9. This person thinks the hotel charged too much for what it offered.
10. This person was fully satisfied with how the staff solved his/her problem.

2. Reading 2

Read the text below. Then read the statements that follow the text and decide if the statements are TRUE or FALSE according to what the text says. Mark your answers with an X on ANSWER SHEET 1.

The Whisky Heritage Centre in Edinburgh

Welcome to the official website of The Whisky Heritage Centre in Edinburgh. First and foremost something we are very proud of: the Centre has become the second tourist attraction in Edinburgh to win a five-star rating. It was given by the Scottish Tourist Board, ranking the Centre as one of the best tourist attractions in the capital of Scotland. Other attractions like former Royal Yacht Britannia, Edinburgh Zoo and Dynamic Earth have not received a five-star rating yet.

Last week, happy management at the Centre were celebrating by giving 43 members of staff a free bottle of their own whisky brand called *Old Distillery Close*. Managing director Alistair McIntosh said, "I'm absolutely happy. Things like this just don't happen every day. We are very proud because we are the only other attraction in Edinburgh with this rating apart from the castle." The Scotch Whisky Heritage Centre has worked very hard for this prize in the past few years. The Center has recently undergone renovation that cost more than £1 million, and management plans to continue improvements.

When you are in the Centre, do not miss the famous Scotch Whisky Tour. It provides entertainment, fun, and a tour which will take you through the long history of Scotch whisky. The tour includes meeting a ghost, too! Those of you over 18 can taste our unique drink (soft drinks for under-18s).

The tour first explains how a distillery¹ works, how Scotch whisky is made; then you can learn about its history, which dates back to the 15th century (and probably long before), the characters (like Robert Burns and King George IV) who helped the development of whisky in Scotland. It will also explain why the tastes are different from one region to another. There are sounds and wonderful smells everywhere throughout the tour.

Opening times:

We are open 7 days a week all year round except for Christmas Day.

Summer opening times: every day (May to September) 9.30am to 6.30pm. Last tour 5.30pm.

Winter opening times: 7 days a week (October to April) 10.00am to 5.00pm.

Last tour 4.00pm.

Entrance charges:

Adults 18+ : £7.50 per person

Senior citizens/ Disabled : £5.50 per person

Children under 17 £3.95 per person

Group rates groups of 2-10: 10% discount
groups of 11-40: 15% discount

¹ a factory where strong alcoholic drinks are produced

Prices include a little bit of whisky, a tour certificate and a discount voucher for the whisky shop.

We can provide facilities for groups of any size. If you are an organizer, please contact us on 0131 220 0440 at least 10 days in advance.

Guided tours available in 8 languages: English, French, Italian, German, Spanish, Portuguese, Dutch and Japanese.

We have full wheelchair access throughout the Centre. An elevator takes guests to each level. The building is spacious with plenty of room in all tour areas, shop, bar & bistro for wheelchairs.

1. The Scottish Tourist Board believes that The Whisky Heritage Centre is a great tourist attraction.
2. The Scotch Whisky Tour is for adults only.
3. The management of The Whisky Heritage Centre gave some extra money to the staff of the Center last week.
4. The management of the Centre does not plan to make any changes to the Centre in the near future.
5. On the Scotch Whisky Tour you can get some information about the history of the Centre.
6. The Whisky Heritage Centre is open 364 days a year.
7. In summer you can buy tickets for the last tour in the Centre as late as 6.00 pm.
8. Every visitor has to pay for admission to the Centre.
9. Organizers of groups need to phone the Centre a week before the planned visit.
10. The Whisky Heritage Centre is a multi-storey building.

ANSWER SHEET 1**1. Reading 1 (Hotel Reviews)**

1.	2.	3.	4.	5.	6.	7.	8.	9.	10.

2. Reading 2 (The Whisky Heritage Centre in Edinburgh)

	True	False
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

For the Assessors only!

1. Reading 1: Maximum score: 20 points	Achieved score:	x 2		Required minimum: 16 points
2. Reading 2: Maximum score: 20 points	Achieved score:	x 2		
Total score:				

First Assessor (code and signature) _____

Second Assessor (code and signature) _____

3. Writing 1 – Memo

You are Lívía/László Kiss, a trainee in a restaurant in England. Write a memo to the chef, Mr John Miller, using the information in the attached chart.

name of the person who called:	Ms Daisy Smith, personal assistant to Mr R. Hill, CEO of LMO
date of call:	10 am, 10 February 2017
reason for calling:	reserved a table for a group of eight for tomorrow night (7 pm), business dinner
other information:	want traditional English dishes, couple of vegetarians
request for calling back:	no

You may use a dictionary. Write your memo on Answer Sheet 2.

4. Writing 2 - E-mail

You are Márta/Miklós Varga, a trainee at a conference management company in Britain that organizes the European Cardiology Conference this year. Inform the delegates that the programme of the second day of the Conference has changed:

- presentations in the afternoon, not in the morning
- sightseeing in the morning then
- lunch in a famous London restaurant for those wanting it
- needs feedback about lunch

Complete the e-mail on Answer Sheet 2 so that it is coherent and understandable. You may use a dictionary.

ANSWER SHEET 2**3. Writing 1 - Memo****MEMO**

To:

From:

Date:

1)

2)

3)

4)

4. Writing 2 - E-mail

Dear Madam/Sir

We would like to inform you that the programme of the second day of the European Cardiology Conference has been modified.

Instead of _____
_____.

That is why _____
_____.

Lunch _____
_____.

Please inform us if _____
_____?

Thank you in advance. I look forward to your reply.

Kind regards

Márta/ Miklós Varga
Assistant
Meeting Maker Ltd.

For the Assessors only!

3. Memo Maximum score: 15 points	Achieved score:		Required minimum: 12 points
4. E-mail Maximum score: 15 points	Achieved score:		

First Assessor (code and signature) _____

Second Assessor (code and signature) _____

KEY – READING TASKS:**1. Reading 1 (Hotel Reviews)**

1.	2.	3.	4.	5.	6.	7.	8.	9.	10.
E	L	D	I	H	K	F	A	J	G

2. Reading 2 (The Whisky Heritage Centre in Edinburgh)

	True	False
1.	X	
2.		X
3.		X
4.		X
5.		X
6.		X
7.	X	
8.	X	
9.		X
10.	X	